

Voice Service Fact Sheet

Think Differently About Telecom. We Do!

Triton changes how you manage telecommunication services. We help you grow with forward thinking solutions that deliver a competitive advantage and improve productivity while lowering operating and administrative expenses.

Local Voice Services

Triton is committed to keeping up with the rapid pace of today's business environment. State-of-the-art Voice Solutions integrate technology, methodology, and professional services to help you optimize contacts, increase productivity and reduce costs.

Standard dial-tone service is the foundation of your telephone service, allowing you to access anyone, anytime. Our business line services offer a reliable and economical solution to meet the specific needs of your business. Business lines can be connected directly to a phone set or into , your phone system (Key System, PBX, IP-PBX or Hosted PBX), offering a reliable solution for your routine business telecommunications applications, such as telephone calls, fax service or high-speed Internet connections.

Local Business Lines

With Triton Business Lines, you have the flexibility to use your business line for telephone calls,, fax service or high-speed Internet access. You can also add call features, such as Call Waiting, Call Forwarding, Caller ID and more, which offer convenience and can enhance your customer service and productivity.

PBX Lines

Triton offers PBX lines that connect directly to the carriers central office. Perfect for businesses looking for a voice solution that accommodates their existing PBX equipment or that supports Direct Inward Dialing (DID).

DID Trunks

Direct Inward Dialing (DID) Trunks enable calls to dial a party directly in a PBX phone system. Using DID, each person within your company can have an individual phone number without having a physical line into the PBX for each connection.

Long Distance

Long-distance service is an important building block in your enterprise solution and an integral part of our service offerings. Triton provides high-quality connections as part of a complete suite of communication tools available to meet your needs, including cost-effective in-state, state-to-state and international calling, with Toll-Free Service, Conference Services and powerful cost management options also available.

Business Advantage

Triton's Business Advantage long-distance plan is designed specifically for today's small business. Get one low, flat rate per minute that's good all day, every day, for in-state and nationwide calling, with six-second* billing increments.

Inbound Toll-Free Service

Toll-free service provides a cost-effective method for your customers to easily connect to your customer support, sales offices and other company locations, or to connect employees to your company offices when away from the office. Toll-free services can streamline operations while reducing costs and create new business opportunities by extending your geographic boundaries.

Unified Billing

As businesses increase their communication investments, there is a growing need to see exactly where the dollars are being spent. Unified Billing enhances visibility of your company's phone operations in order to better manage, monitor and measure the success of operations, help cut costs and eliminate fraud.

Triton consolidates all of your services – from every carrier – from every location – on to one single unified bill. With nearly unlimited formatting options you can customize your statement department, location, service or general ledger account.

Why businesses choose Triton:

- ✓ **We change how you deploy technology to create a competitive advantage.** We speak your language when it comes to voice, data, network and cloud solutions designed for your industry and customized for your business.
- ✓ **We change how you purchase telecom services.** Triton resells the services of the nation's most respected carriers at rates typically 20% lower than you can purchase directly; we recommend best of breed products based on type of service, diversity, price and geographic redundancy. Then we provide one point of contact to manage those services on an ongoing basis.
- ✓ **We change how you manage your telecom expense.** Triton provides a single, unified bill for all your services. We offer nearly unlimited format options including the ability to consolidate all service locations on a single invoice itemized by location, department or general ledger account.

* 18-second minimum for domestic and 30-second minimum for international long-distance calls.

**For more information call:
877.892.2452**

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